CLIENT REFERRAL FORM

When can you begin shopping at Quest? Just follow the simple instructions below to get started:

New Quest Client must fill out “client information” section of this form. ➡️ Take client referral form to community resource agency to fill out ➡️ Take completed form to the Quest Grocery Market of your choice. ➡️ You will be issued a Quest Client Card Immediately! ➡️ START SHOPPING!

For Quest Clients: Card is valid for use by the name on the client card. Please provide proof of identity. Card is valid for three years from issue date.

For Quest Clients & Organizations: All sections of this form must be completed thoroughly. Incomplete forms will not be processed.

SECTION A: TO BE COMPLETED BY CLIENT (All information is mandatory)

Name: ________________________________

Last name ____________________________ First name ____________________________

Tel: _______________________- _______________________- _______________________- Postal Code: _______________________- _______________________- ______________________-

Number of household dependants (including yourself): __________ Email: ________________________________

Please indicate your preferred shopping location (check one):

☐ 2020 Dundas Street
Vancouver 604-602-0186

☐ 611 East Hastings
Vancouver 604-605-0735

☐ 1-13890 104 Ave.
Surrey 604-588-3476

☐ 7753 6th Street
Burnaby 604-553-0636

☐ 167 1st Street East
North Vancouver 604-566-0110

(Entrance via Laneway)

SECTION B: TO BE COMPLETED BY REFERRING AGENCY (All information is mandatory)

Agency: ________________________________

Address/agency stamp: ________________________________

(If your organization is part of: government, church, or school, charitable and not for profit numbers are not required)

Charitable Registration number: ____________________________ Non Profit Registration number: ____________________________

Worker: ________________________________

Last name ____________________________ First name ____________________________

Tel: _______________________- _______________________- _______________________- Email: ________________________________

Signature: ________________________________ Date: ________________________________

*Referring organization can include a: health care professional, schools, lawyer, MLA, counsellor, church/religious organization, and/or community resource agency.

Quest office use only

Card issue date: ____________________________ Card issue number: ____________________________ Card issued by: ____________________________

Location issued: ____________________________ Office Admin initial: ____________________________ Remarks: ____________________________
Just finding out about Quest Food Exchange? Are you on a low income and in need of assistance? Just fill out the Client Referral Form on the back of this page by following the steps below:

▪ Take this form to your community resource agency, school advisor, church/religious organization, and doctor. They will assist you with completing the form. Please visit www.bc211.ca for a complete listing of agencies.

▪ Bring your completed and signed Client Referral Form to the Quest Grocery Market of your choice (see reverse for Grocery Market locations). Please do not fax this form.

▪ Grocery Market Staff will issue you a card immediately. The card is valid for three years!

▪ Start shopping! You can use your Quest Card at any of our locations!

ABOUT QUEST’S NOT-FOR-PROFIT GROCERY MARKETS

▪ Quest Food Exchange has five not-for-profit grocery markets providing delicious and nutritious foods and household items at prices considerably lower than traditional retail markets.

▪ Quest offers a dignified shopping experience where clients are empowered to choose what suits their needs in a friendly and welcoming environment.

▪ Product selection changes weekly, so check back often if you don’t see something you want!

ABOUT QUEST FOOD EXCHANGE

Quest Food Exchange is a not-for-profit organization that offers accessibility to a variety of affordable and healthy foods to those facing food security challenges. Serving the communities of Vancouver, Surrey, Burnaby, and North Vancouver, we redistribute surplus food via five low-cost grocery markets, offering clients dignified access to a variety of food and other products. In collaboration with food suppliers who donate their surplus food, and community resource partners, who refer their clients, Quest Food Exchange is a food redistribution hub.

CLIENT TESTIMONIALS

“Now for the first time in my life I can eat chicken, fish, vegetables, fruit, and cereal. Quest has saved my life. Very good food and selection. I come here every day and shop.”

“I am so grateful for Quest. I’m on CPPD. Money sustains me and Quest lets me live! So many items to choose at prices I can afford, and the staff are always friendly & kind.”

For more information, please contact:
(604) 602-0186, extension 117 & 104
crp@questoutreach.org
Or check out the FAQ section of our website